

## Imprint / Data protection

Trading name: Tikomet Oy  
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## Privacy Policy

Tikomet has made every effort to implement the most wide-ranging measures possible in order to protect users. Despite this, we recommend that users take measures to protect their equipment against computer viruses.

We take the protection of your data very seriously and want you to feel safe when visiting our Internet sites. The following policy gives you an overview of how we ensure this protection, of which type of data is collected for which purpose and of how we process this data.

### 1 Responsible body

The responsible body as defined by data protection laws is Tikomet Oy, Iskutie 9, 40320 Jyväskylä, Finland

### 2 Extent of data storage

Your information helps us to continuously improve our website and our Tikomet services. We use this information for processing orders, delivering goods and providing services and also for processing payments (it is also used for the necessary checks in cases of purchase on account). You enable us to commission third parties to carry out technical, logistical or other services. We also use your information for communications about your order and our services and to continuously update your account. Your information also helps us to prevent or detect potential misuse, however - particularly fraud.

## Cookies

As soon as you establish contact with us, we receive and store certain information. Among other things we - like many other websites - make occasional and partial use of so-called cookies, and we receive certain information as soon as your web browser opens our website. Cookies are specific identification markers which we transmit to your computer's hard drive or other terminal equipment to enable our systems to recognize your device. Cookies are useful to us because they enable us, for example, to recognize you when you log in to our website, to save the items you have placed in your Shopping Basket and to improve the security of our stores. The Help function in your web browser shows you how to stop your browser from accepting, displaying or rejecting new cookies. We also reserve the right to obtain information about you from third parties (e.g. credit reporting agencies) so that we can offer you particular payment options or other financial services. Our website uses Google Analytics as web analysis tool. For this purpose, usage information generated by cookies is transferred to our server and stored for purposes of analysis, which is used to optimize our website. Your IP address will immediately be anonymized during this process so that you remain anonymous to us as a user. You may prevent the use of cookies, but you may not be able to

fully use all features of this website. In this case, an opt-out cookie is set which prevents the future collection of your data when you visit our website.

You can prevent data being collected through Google Analytics by clicking the following link: [Disable Google Analytics](#). You may decide not to provide us with certain information, but this may mean you are unable to take advantage of some or all of our offerings.

### 3 Data sharing

We treat the data you submit to us as confidential. If we do not receive further consent from you, we share information about you with third parties as follows: We share information about you with affiliated companies of Global Tungsten & Powders. We share information about you with third parties if and when as we commission other companies and individuals to complete assignments for us. These third parties have access to personal information which is necessary for the completion of their assignments. However, they may not use this information for any other purpose. Furthermore, they are obligated to treat the information in a way which complies with this privacy policy and the relevant data protection laws. We disclose customer accounts and personal data about customers when we are legally obligated to do so or when it is necessary to pass on such information in order to enforce our General Terms and Conditions of Business or other agreements or in order to protect our rights or the rights of our customers or those of third parties. This includes a data exchange with companies which specialize in preventing and minimizing misuse and credit card fraud. It is expressly clarified that in this context data is not shared with these companies for any commercial purpose which would conflict with this privacy policy.

### 4 Security of data traffic

In order to ensure that your information is transmitted securely, we use Secure Sockets Layer Software (SSL). This software encrypts the information you submit. We always endeavor to anonymize your data. We take further security measures in connection with the collection, storage and disclosure of our customers' information. We continuously improve our security measures in line with technological developments. Regardless of this, it is your responsibility to protect yourself against unauthorized access to your password and your computer.

### 5 Access to your data

In accordance with the law, you also have a right of access and you can request that we delete the information we have stored about you.

### 6 Notes

Unless stipulated otherwise, the use of all information which we hold about you and your customer accounts is subject to this privacy policy. We reserve the right to modify this policy in whole or in part at certain times and also to send you information about our guidelines. If you have any questions about data protection or any other suggestions, queries or concerns, please do not hesitate to write to us.

All rights reserved.

Tikomet may revise, modify, or change the content of this website at any time on its own behalf.

All statements are made without guarantee.